

## About NICE

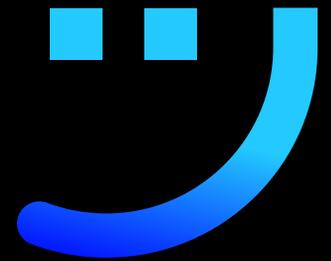
With NICE (Nasdaq: NICE), it's never been easier for organizations of all sizes around the globe to create extraordinary customer experiences while meeting key business metrics. Featuring the world's #1 cloud native customer experience platform, CXone, NICE is a worldwide leader in AI-powered self-service and agent-assisted CX software for the contact center—and beyond. Over 25,000 organizations in more than 150 countries, including over 85 of the Fortune 100 companies, partner with NICE to transform—and elevate—every customer interaction.

[www.nice.com](http://www.nice.com) 



# NICE ROBOTIC PROCESS AUTOMATION PARTNER CERTIFICATION PROGRAM

Become a certified automation professional  
with the flexibility to choose a training path  
that suits your individual needs





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# BECOME A CERTIFIED AUTOMATION PROFESSIONAL

Robotic Process Automation is fast becoming the technology of choice and is rapidly making its mark across the globe. Our certification program is designed to equip you with the skills needed to thrive in the dynamic age of automation.

Take a look at the certification program options below, and be a part of the NICE Robotic Automation community to enrich and grow your professional skills within an established network of automation experts.

## NICE Certification Program

Becoming a certified automation professional is an individual journey. That's why we have developed a flexible program with different certification levels, enabling you to grow your skills and expertise at your own pace. Each level is a prerequisite towards achieving the next level of certification, and the higher you reach the more enabled you will be to perform independently.

All courses and certifications are available on [Nice Dojo](#), the learning platform for NICE customers and partners.

## How to Become a NICE Certified Automation Developer

Technical automation skills are becoming essential in a highly competitive business landscape. Whether you are a developer looking to expand your skill set or perhaps in a more consultative technical business role, acquiring deeper technical automation skills will strengthen your professional value.

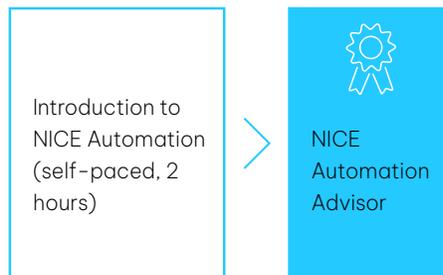
The completion of this certification will acknowledge that you have acquired an in-depth understanding of the NICE RPA platform, with the skills to build process automations from this comprehensive platform.

# GET STARTED!



## NICE Automation Advisor (Certification of Completion)

Complete a FREE 2-hour introductory self-paced course, Introduction to NICE Automation on [Nice Dojo](#).



### What Can I do with this Certification?

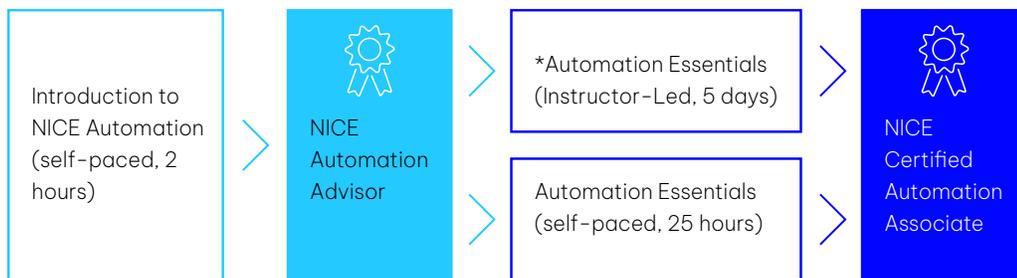
Completing the NICE Automation Advisor Certification of Completion provides you with a general knowledge base of NICE's Automation solutions, including the ability to describe the working principles and understand the potential of this technology.

This certification also enables you to move to the NICE Certified Automation Associate certification, or alternatively move directly to the NICE Certified Automation Developer certification by completing the 8 day automation Boot Camp.



# NICE Certified Automation Associate (Certification)

Complete the Automation Essentials course in a classroom environment or as a self-paced course  
- Register on [Nice Dojo](#).



## What Can I do with this Certification?

- Be a part of an automation development team (including a NICE Certified Automation Developer, as the technical lead), and participate in developing automation solutions utilizing all the necessary layers and components.
- Build and accumulate hands on experience from working on real-life projects.
- After accumulating experience from being a part of a real-life project - you are one exam away from achieving the highest certification - NICE Certified Automation developer.

\*By invitation only

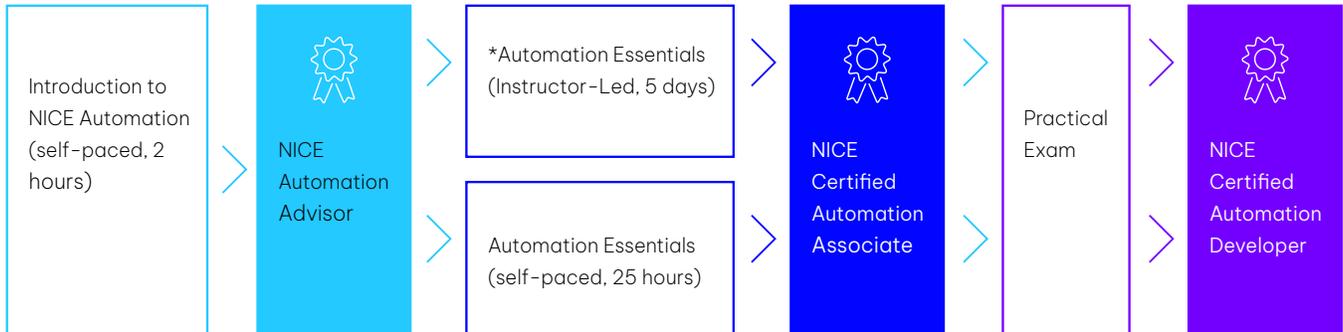
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# NICE Certified Automation Developer (Certification)

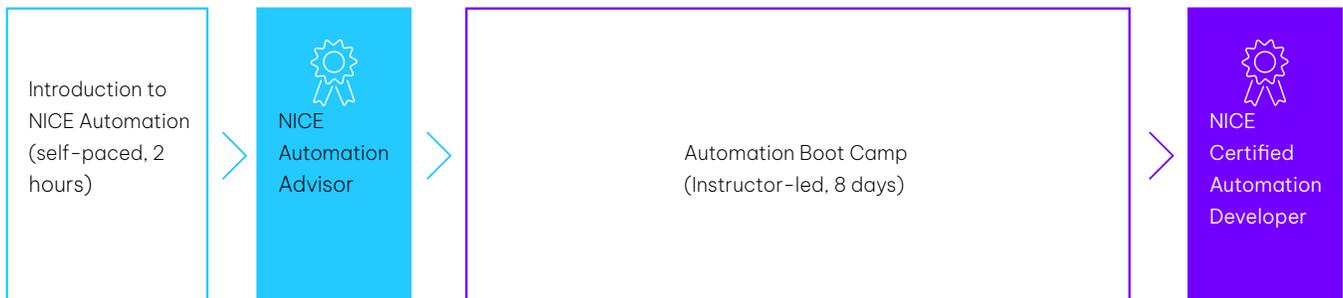
## Option 1

After completing the NICE Certified Automation Associate certification, in addition to gaining some practical field experience, you may register for an online, instructor led, practical exam (1 day).



## Option 2

After completing the NICE Automation Advisor Certification, there is a more direct path to becoming a NICE Certified Automation Developer. Simply sign up to complete an exclusive 8 day Automation Boot Camp – Register on [Nice Dojo](#).



## What's next?

Now that you are a certified Automation Developer, NICE requires that you deliver your first two RPA projects as a part of a **Partner Ride Along** program. This program is designed to ensure success, where you will work alongside an Automation mentor, to build and strengthen your practical experience in the field.

## What Can I do with this Certification?

Lead the development of process automation solutions with all the necessary technical layers and components. Some highlights include: designing business logic solutions, advanced data extraction using OCR and designing business entities.

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# BECOME A NICE CERTIFIED IMPLEMENTATION & SUPPORT ENGINEER

As a NICE Certified Engineer, you will receive all the necessary training and a certification to install and provide technical support for the server and infrastructure aspects of NICE’s comprehensive automation platform.

## Get Started!

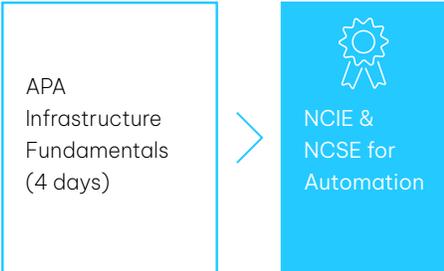
- 1 Register on [Nice Dojo](#).
- 2 Complete a 4-day Virtual Classroom session – APA Infrastructure Fundamentals

### What Can I do with this Certification?

Contribute complete deployment and infrastructure support to implement a fully automated system, including software installation and post-configuration procedures. Be eligible to open support tickets with NICE. Some of the highlights include: Installing the Solution Server, publishing solutions from the NICE automation design tool to the NICE server and downloading solutions to NICE clients.

## Implementation & Support Engineer: Training Path

To become a NICE Certified Engineer (NCIE and NCSE), the following training is required:



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